

Reservation codes for walking disabilities:

WCHR (Wheelchair Ramp)

Assistance to the aircraft:

A passenger with a walking disability

- requires a wheelchair or similar aid before embarkation or after disembarkation;
- requires assistance in the airport terminal to/from the gate or exit;
- can manage steps and use an apron passenger bus unaided.
- does not need assistance in the cabin

WCHS (Wheelchair Steps)

Assistance to the aircraft door:

A passenger with a severe walking disability

- has very restricted mobility;
- cannot manage steps unaided and is unable to use an apron passenger vehicle;
- does not, however, need assistance in the cabin.

WCHC (Wheelchair Carry)

Assistance to the aircraft seat:

A passenger who is unable to walk:

- but can use a passenger seat with the backrest in the upright position
- cannot move unaided (e.g. on account of paraplegia or advanced multiple sclerosis)

BLND

Passenger is visually impaired.

DEAF

Passenger is hearing-impaired.

DUMB

Passenger is mute.

DEAF/DUMB

Passenger is deaf-mute.

STCR

Passenger who can only be carried on a stretcher.

MAAS

Passenger requiring collection and assistance. Please register for the WCH service in the event of walking disabilities (see above: WCHR/WCHS or WCHC).

DPNA

All other passengers requiring special assistance, including the mentally handicapped.